

Minutes from APCO/NENA Joint Committee Meeting – 11/20/2024

1004 hours – Pledge of Allegiance

Moment of silence for Officer Tyler Murrey at NPD. Died in the line of duty.

NENA Secretary and Treasure Report – Brian MacMurdo handled the secretary report as Jason Sweney was not in attendance. Motion was approved to read the minutes online. 1st – Lydia Frey/2nd Patrick Brandt

Lydia read the treasurer report – Approved – 1st -Cody post – 2nd Patrick Brandt

Savings – \$ 8374.36

Checking - \$ 856.20

Joint Conference Committee Report – Erica Walsh – Nothing to report currently but if anyone is interested in helping at the next conference, please contact a committee member. Looking for venues.

Gold Star Committee Report – Brian MacMurdo – (Scott Brown was not at the meeting) Next Gold Star luncheon will be held in September with no conference with it. Date/location TBD. If anyone is interested in helping, please let Brian or Scott Brown know. Nominations for 2024 will open 12/16/24 and close the end of April.

911 Program Office – Sharon McMurray is retiring 12/13/24. Two new hire's Lori Baldrige and Ginger Hatfield will be replacing her.

NG 911 delays – Approximately 2 ½ months behind. A lot if due to the carriers and selected router connectivity. Doing ATP testing (Acceptance testing) in Morgan County and it is going well. They will be going first. Washington County was supposed to be first, but they had some network issue. They are doing some re-configuration. Both data centers are up and running. Hosted solution is up and running. Talked about Westell – Hardin County has them. This has pushed the certified date back. Now looking at end of February / March time frame. This will start the 5-year timer. Next group will start soon, and they will release their names at that time. Only spent \$500 on the last mile connection. This was due to a fiber connection. Phase two soon.

Coming up – First of year – Financial report comings out in January / Due back 03/1/2025 per ORC 128.06E. All expenditures due for all PSAPS in the county, not just wireless like it was in the past.

All committees met this year for the final plan. Need to meet once a year. Send out to locals.

8 plans still not turned in. Letter sent to them from the 911 office. This was directed per the 911 Steering Committee.

Once plan approved, send out to local for 60% population covered. Any amendments only need to be approved by 2/3's of the board. Main plan already done. Committee can make adjustments.

Training will be coming out in February. Any suggestions, please let the 911 office know. They are working with OMHAS (988). Patrick attended the 988/911 conference they had to go over the pilot project they have. 5 counties in a pilot project.

Will give an update on where 988 is in Ohio. Trying to push more out on this. This is one of the trainings that the 911 program office will do.

Support and Compliance - Sharon McMurray – End of October, 84 counties have been requested to turn in their documents. 97 submitted. Two large counties. 76 counties have their responses in. One county was out of compliance but is now in compliance. November submissions sent out.

Sharon thanked everyone and said it was a pleasure working with everyone.

Next year will have over 200 PSAPS to audit.

NENA REMARKS –

Brian thanked Sharon and the Ohio Tert Team.

ENP Certification – Winter exam – January 25 through February 8. Deadline to apply is 12/20. Other dates can be found on the NENA Website. Will keep this in the forefront.

Per Brian, nothing for Districts 1, 2 and 3.

District Four – Teresa Imler (Athens County 911)

Teresa said if anyone was in her District and not getting her emails to let her know.

Athens and Hocking County got together last month for SE Ohio to discuss training, scheduling, software programs, transition into NG911. Athens, Morgan, Noble and Washington Counties are in the top 10 to transition to NG 911. Thought it would be a good idea to get together for staffing, morale, etc. Contact her if you want added to the group. Meeting again in January at their new 911 center. State of the art facility. Invited others to see the facility. Morgan County got a grant to upgrade their PSAP. Washington County looking to upgrade their center as well. Training - Perry 12/14 Alzheimer's Association – understanding dementia. Nena offering a two-day supervisory course 12/4 through 12/6 in Columbus. Talked about Virtual Academy - \$65 a dispatcher. Meets all requirements for CE. Talked about the program they use to send surveys out to callers called Power Engage. Very good program.

Congratulations Erica Walsh and Elizabeth McQuade for going through the RPL program. Both taught classes at the APCO/NENA Conference in Ohio. Elizabeth has an ongoing discuss group from her class at the APCO/NENA conference. Contact Teresa if you would like to be part of it.

HMEP grant for Hazmat Training for fire portion – Contact local EMA director. Grant pays for 80% and agency would pay for 20%. FEMA has a lot of free courses / TERT 144 and IPAWS. Always adding new courses.

Brian congratulated Teresa on her ENP as well.

NENA National – We thought Lea was on the line but was not so Brian covered everything.

NENA NG 911 – Standards and best practices along with critical issues forum. Clear Water FL – Critical Issues Form - January 16-17, 25. Standards and best practices is January 12-15.

911 Goes to Washington – February 23, 2025. Please let Brian know if you are attending.

Nena National Conference – Long Beach, CA – June 21-June 26, 2025.

Nena Wellness Continuum – Valuable resources on the Nena Webpage.

MARCS – Training – INTD January 13-17, 2024 / COML April 4-April 11, 2024 / They pushed radio authentication – due 07/01/2025. Personnel Changes – Dick Miller retired / Tammy that did billing also left. May see some delay on the billing side. Billing for the quarter already sent out. Working on the ID process. Trying to get it done quicker.

Next Meeting – February 19, 2025 – MARCS – 4200 Surface Road Columbus, Ohio



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NENA-DISTRICT 4 UPDATES

Licking, Franklin, Muskingum, Guernsey, Belmont, Pickaway, Fairfield, Perry, Morgan, Washington, Noble, Monroe, Hocking, Washington, Athens, Ross, Vinton, Pike, Jackson, Gallia, Scioto, Lawrence.

District 4- If you are not receiving emails from me (tsavage@athens911.com), please email me so I can verify that I have the correct email address.

Athens and Hocking County have joined to create a Southeast Ohio Director and Coordinator meeting. This collaborative idea aims to bring together key regional stakeholders for quarterly discussions. The primary focus of these meetings will be on the latest advancements in 9-1-1 technologies, addressing challenges related to training, funding, and staffing within emergency 9-1-1 systems.

In addition to these discussions, the group is working towards offering a training course. This initiative is designed to enhance the skills of current and future emergency personnel and to support and improve hiring practices within the Southeast region. The training program aims to equip candidates with the knowledge and competencies necessary to excel as 9-1-1 telecommunicators. If you are interested in participating in this training program in Southeast Ohio, please reach out via email at tsavage@athens911.com. Your involvement is appreciated.

Athens County is currently constructing a new 9-1-1 facility. This facility complies with all Public Safety Answering Point (PSAP) requirements and recommendations, including features such as a hardened storm shelter, redundancies, ballistic windows, and dispatcher health and safety considerations. It includes a quiet room, a bunk room, and ample natural sunlight. If you have questions or concerns about the construction process or would like more information, please feel free to reach out. We are also in the process of scheduling a date for a ribbon-cutting ceremony. We want to invite directors, coordinators, supervisors, dispatchers, and vendors interested in attending.

Morgan County received a grant to update its 9-1-1 Communication Center, and they are in the beginning process. Washington County is also in the process of consolidating PSAPs.

DISPATCHER ACHIEVEMENTS

Congratulations to Erica Walsh from Columbus PD and Elizabeth McQuade, Athens County 9-1-1 Supervisor, on earning their RPL certification! For their RPL project, they also delivered a presentation titled "Changing the Workplace Culture" at the APCO/NENA Conference. If you would like to join the discussion group, please email lmcquade@athens911.com. Elizabeth received a scholarship for the RPL Course.

TRAINING OPPORTUNITIES

1. Perry County-Offering free training on December 14th. Sponsored by Alzheimer's Association
(Understanding Dementia, Communicating Effectively, Responding to Behaviors, Dementia Simulation.) To enroll: Melissa Shepard (740)304-4155.
- 2.
3. NENA 9-1-1 Supervisor Training 2-day course Columbus, Ohio December 4th-6th.
4. Continuing Education Ideas-Virtual Academy. They offer excellent training and at a reasonable cost.
5. Contact your county EMA Director for Fire Dispatch Training. This course qualifies for a grant due to the Hazmat section included in the class. The EMPG grant will cover 80% of the reimbursement.
6. ENP Study Groups-Tracy Eldridge, on scene first, Quizlet, Sharon Nichol-Jost-Texas ENP Study Group mission critical partners, Colorado 9-1-1 Resource Center
www.co911rc.org/resources/enp-study-groups
7. <https://training.fema.gov/is> **Free courses:** IS-144A-Tert Basic Course, IS-1200-TERT Team Leader Course, NIMS-100,200,300,400,700,800. IPAWS-IS247C, IS251. IS907-Active Shooter.